

**DEPARTMENTAL QUARTERLY REPORT
MARICOPA COUNTY**

**Third Quarter Report, FY 1999-00
Office of the Legal Defender, Robert Briney**

Goals	Accomplishments/Comments
Operate within the established FY budget	<ul style="list-style-type: none"> • Obtained authorization from OMB for 3 additional positions from existing funds
Provide quality legal service to the highest possible number of indigent clients consistent with ethical standards	<ul style="list-style-type: none"> • Continued to accept additional homicide cases from the Office of the Public Defender • Continued to accept additional justice court cases from OCAC
Develop applicable benchmarks specific to the Office of the Legal Defender	<ul style="list-style-type: none"> • Completed development of customer satisfaction survey Final draft to be presented next indigent defense meeting.
Review and revise performance evaluations to foster pay-for-performance standards	<ul style="list-style-type: none"> • Utilizing the best recommendations provided by a group of Office attorneys, a revision of the attorney evaluation process was completed • In compliance with the pay differential policy, an audit was completed, reducing the number of people receiving bilingual pay differential
Propose and, whenever possible, effect appropriate changes that will further maximize efficiency and effectiveness of the Office and Agency operations	<ul style="list-style-type: none"> • Completed a feasibility study of the use of hand-held calendaring devices by attorneys • Began study to implement newest version of Time Matters. • Installed new network server
Work to promote systemic case-processing efficiencies	<ul style="list-style-type: none"> • Worked with the Public Defender to determine appropriate use of "Fill the Gap" money and staffing of the Southeast Early Disposition Court • Worked with the TASC diversion program and court administration to implement pretrial counseling programs for substance abusers
Support involvement in county and community activities	<ul style="list-style-type: none"> • Provided an additional county site for American Red Cross blood drive, garnering 25 donors from our office as well as county counsel and federal public defender
Encourage and support educational and training opportunities for staff	<ul style="list-style-type: none"> • Sponsored attendance: for attorneys at SBOA's Criminal Year in Review and Public Defender's trial college; for investigators at the National Defender's Investigator Association annual training seminar; and for selected staff to attend local training on the new court calendaring system.
Recognize staff's performance throughout the year	<ul style="list-style-type: none"> • Recognized an investigator and legal secretary for the extraordinary work completed for their respective attorneys through the use of the Peak Performer program
Complete specific time limited projects as assigned by the County Administrative Officer	<ul style="list-style-type: none"> • Worked with the Public Defender and OCAC to offer suggestions for the 3rd defender's office
Participate in the County's Business Plan	<ul style="list-style-type: none"> •
Address applicable Emotional Commitments	<ul style="list-style-type: none"> • Began process to find additional office space for JD/JS division
Participate in the legislative process as deemed appropriate	<ul style="list-style-type: none"> • Worked with county attorney and public defender's legislative liaison on legislative issues
Continue to address Employee Satisfaction	<ul style="list-style-type: none"> • Completed the annual satisfaction survey and met with Ken

issues and staff suggestions	Anderson to review the results - the Office remained one of the highest scored on the survey
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Other activities and accomplishments:	Worked with Spangenberg Group to assist King County to reengineer indigent defense system for that county